

February 2, 2017

To Whom it May Concern;

Fireside Property Group took over the management of our complex in August of 2016 as we were very unhappy with our previous management company. After 1.5 years of frustration, and disappointment, we were excited to start with Fireside. One of the most important items that needed addressing for us was our financials, our previous company provided inaccurate, and disorganized financials, and when we saw an example of Fireside's monthly financial packages we hoped that they could clear up the confusion that we were forced to contend with. Within the first month of managing our property our finances were cleaned up and the reporting was easy for all board members to understand.

As our previous management company was difficult to get information, and even our final account balances, the accounting team and Roger at Fireside were very proactive and persistent to get the information and our funds to make things as seamless for our owners and our vendors as possible.

Our property manager, Roger Andrews is well organized, and knowledgeable in property management and accounting. He is always accessible via phone and email and maintains regular communication. He is an asset to ensuring that our property is well maintained.

If you have any other questions that are not addressed in this letter, feel free to contact me direct at hdunstan@shaw.ca

Respectfully,



Heidi Dunstan
Chair, Springhill Gardens